



## **Appointment and Clinic Guidelines**

We have put guidelines in place for our clinics, to keep our staff and clients safe at all times. So you are fully aware of what will happen on the day of your appointment, please see below:

- On the day of your appointment you will be asked to wait outside and be called in to ensure safe distancing.
- Unless necessary, only the person booked in will be allowed to enter the clinic at the time of the appointment.
- There will be hand sanitiser provided for you to use on arrival.
- As you arrive, you will be provided with gloves and a mask to wear during your appointment.
- The Practitioner carrying out the procedure will be wearing full PPE, including fully integrated NHS grade masks.
- Our waiting areas will be setup according to safe distancing guidelines.
- Appointments will now be 30-minutes long to allow practitioners to prepare and clean thoroughly in between patients.
- To reduce the risk of infection of the Coronavirus, for the foreseeable future we will not take any cash payments.
- A screen guard will be between you and our receptionists.
- Our receptionists are there to help and guide you.

### **You will not be able to attend if you have:**

If you or any member of your household are self-isolating and/or you have new continuous cough and/or a fever/high temperature (37.8C or greater) and/or loss of sense of smell or taste. *(A new continuous cough is where they have a new cough that's lasted for an hour OR have had 3 or more episodes of coughing in 24 hours OR are coughing more than usual).*